ShopiRock.Com

Return & Exchange Form

Not the right color? Not the right fit? Not quite what you wanted? Not a problem…

INSTRUCTIONS
Please follow the guidelines below, complete the form and send with your items being returned or exchanged with a copy of your invoice.

Name:	**Date:**
Address:	**Phone #**
City/St/Zip:	**Email:**
Credit Card #	**Expiration Date:**

EASY RETURNS & EXCHANGES
We want to Thank You for shopping at I-Rock. Your satisfaction is our priority! We accept returns and exchanges for any unworn, unused merchandise with tags intact in sellable condition within 14 business days after being received. We recommend that all returns and exchanges be insured and sent via a traceable carrier such as USPS with a tracking number. I-Rock is not responsible for lost or damaged packages. Returns and exchanges must be prepaid and we will not accept C.O.D. deliveries. Securely package your unworn, unused merchandise and send to the address listed below with the completed Return/Exchange Form. You may use the original box for the return shipment. Shipping and handling charges are non-refundable and the customer is responsible for all shipping costs associated with returns and exchanges. Sale items, lingerie, jewelry, hats and accessories are not eligible for return or exchange. Please refer to www.shopirock.com under the Royal Treatment section for additional information on returns and exchanges.

Send all Returns and Exchanges to:
I-Rock Return/Exchange Department
5801 Gulf Blvd.
St. Pete Beach, FL 33706

ITEMS BEING RETURNED/EXCHANGED				EXCHANGE FOR THESE ITEMS (IF APPLICABLE)			
Style #	Color	Size	Reason Code	Style #	Color	Size	Quantity

REASON CODES
Please indicate above the Reason Code(s) for your return or exchange.

Quality	Satisfaction	Service	Order Issue
01 Quality Unsatisfactory	04 Did Not Like Style	07 Shipping Damage	10 Too Small
02 Defective Construction	05 Did Not LIke Fabric	08 Wrong Item Shipped	11 Too Large
03 Finish Unacceptable	06 Did Not Like Color	09 Not As Described	12 Other-Please Explain